

## December Network News

December 15, 2021

## Housekeeping Reminders

- This is a Zoom webinar
- All webinar participants are automatically muted, and your video is not displayed
- If you would like to ask the presenters a question, please use the Q&A function on the task bar
- Use the **chat** feature to introduce yourself name, organization and location, share resources, etc.
- If you have any questions following the webinar, please reach out to <u>contact@civitasforhealth.org</u>

## Agenda

- Welcome and CEO Announcements Lisa Bari (Civitas)
- Civitas Member Highlights Lisa Bari (Civitas) and Jolie Ritzo (Civitas)
- Member engagement: Civitas Networks for Health newsletter Jolie Ritzo
- Council/Workgroup Update
  - Annual Conference Workgroup; Conference Host Committee Phil Beckett HASA
  - Shared spaces for committees, councils and workgroups tutorial -- Cora Bauman
- Spotlight Presentation: Together We Care Elisa Orona, Health Improvement Partnership of Santa Cruz County, and Bill Beighe, Santa Cruz Health Information Organization



### **CEO Announcements**

- Highlights from recent events Public Policy Briefing, Collaboratives in Action, Business Strategy Workgroup, SDOH and Interoperability, Digital Measures, other national speaking engagements
- New podcast -- Lisa discusses new role as full-time CEO of Civitas Networks for Health, the future of health data exchange, and much more
- PCDR update
- Civitas/ONC/UCSF HIE survey update
- Member information form Please complete, we want to highlight your work! We have had 45 organizations respond so far.
  - Full and Affiliate member info: <a href="https://app.smartsheet.com/b/form/3baf50ac79d04316b4ecffbd8849892e">https://app.smartsheet.com/b/form/3baf50ac79d04316b4ecffbd8849892e</a>
  - SB&T member info: <a href="https://app.smartsheet.com/b/form/93f777757a2043d794deee62d8d38681">https://app.smartsheet.com/b/form/93f777757a2043d794deee62d8d38681</a>



## **Civitas Member News**

## **Member News**

- Better Health Partnership facilitates regular meetings attended by six FQHC partners who comprise the Northeast Ohio FQHC Collaborative. The meetings were recently featured by <u>Institute for Healthcare Improvement</u>.
- Johnson & Johnson recently selected team members from <u>Camden Coalition</u> as recipients
  of the Decoding Disparities Quick Fire Challenge to continue their work dismantling
  barriers for individuals with mental health needs.
- Comagine Health was featured in a <u>Q&A with QIO</u> about the effect of COVID on the American Indian Alaska Native (AIAN) community.
- In a recent <u>Healthcare IT News article</u>, Jay Nakashima, CEO of eHealth Exchange, shared his thoughts on the progress of health information and interoperability over the last year.
- HealthInfoNet recently launched their integration with the <u>State's Prescription Monitoring</u> <u>Program</u>, an important milestone in ensuring patient safety.
- Idaho Health Data Exchange was featured in a <a href="HealthLeaders">HealthLeaders</a> article about the modernization of their patient matching technology.



### **Member News**

- Manifest MedEx and New York eHealth Collaborative was featured in a recent <u>Fierce Healthcare</u> article about the importance of HIEs in population health work.
- Dr. Michael Klinkman, consulting Medical Director for the Michigan Health Information Network's SDoH program, has been elected as co-chair of the Technical Advisory Committee for the <u>Gravity Project</u>, a national public collaborative that develops consensus-based data standards to improve how we use and share information on SDoH.
- Mountain-Pacific Quality Health is celebrating one-year as a <u>Project Firstline</u> partner working with the CDC to support health care workers in building a strong culture of infection control in their workplace.
- Onyx Health sister company NewWave recently <u>announced</u> Aaron Seib as their new VP of Strategy Innovation.



## Member Webinar Series: 4medica

As a benefit of Civitas membership, Civitas SB&T members are encouraged to host a Civitas-supported educational webinar series which highlights a successful collaboration or case study in partnership with a Civitas HIE member. In this case, 4medica has hosted a series of three webinars, each focused on their work with a state HIE.

On Dec. 8, 4medica highlighted their work with the New Jersey Health Information Network. Additional resources coming!

- Presentation slides
- Session recording







## HIMSS22 - HIMSS & Civitas Luncheon

<u>Civitas Networks for Health</u> and <u>HIMSS</u> are collaborating to host a luncheon during the <u>HIMSS22 Global Conference & Exhibition</u>. The invite-only luncheon offers a unique opportunity to meet and mingle with health care leaders and decision-makers to discuss challenges, best practices and opportunities in this rapidly changing landscape.

Tuesday, March 15, from 12:30-1:30pm ET at the Orange County Convention Center in Orlando, FL. An exclusive sponsorship opportunity for the event is available.

See complete details on the <u>HIMSS22 website</u>. Contact Laura Goodwin at <u>laura.goodwin@himss.org</u> for details.



# Civitas Networks for Health Newsletter

## Do you receive our newsletter? Have your personalized your newsletter?

- Please check your inbox/spam folder
- You can customize your newsletter to meet your interests and desired frequency:
  - Civitas member highlights
  - Curated industry news and insights
  - Civitas member funding opportunity announcements
  - Network job postings



#### Your 2 must-see stories + What's trending at Civitas



Civitas Networks for Health <contact@civitasforhealth.org>

Wednesday, November 24, 2021 at 11:00 AM

Latest Health, Human Activities news from Civitas, just for Jordan.

Click here to personalize your stories, schedule, and format.



## CIVITAS Networks for Health







Funding Opportunity: Data Across Sectors for Health (DASH) Announces Funding for an Asset-Based Community Development Cohort

# Data Across Sectors for Health

Data Across Sectors for Health (DASH) Announces Funding for an Asset-Based Community Development Cohort! Continue Reading



## Member News: eHealth technologies scores a surprise touchdown with its inaugural crucial catch campaign – and is recognized by American Cancer Society

The company raised \$3,400 in one week and generated countless conversations surrounding cancer awareness. Note to editors: high resolution photos available. ROCHESTER, NY (November 8, 2021) – eHealth Technologies received recognition from the American...

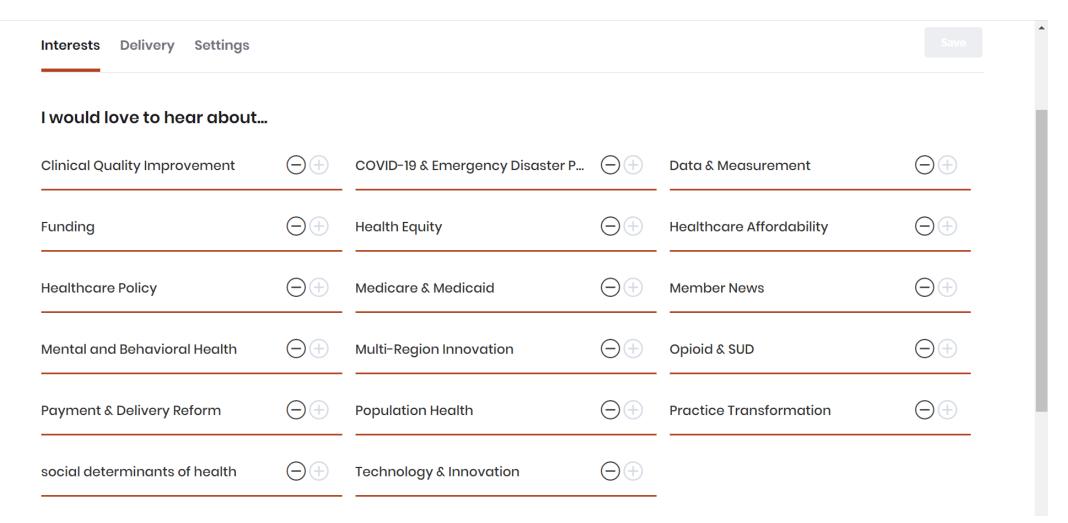


Read More

## Audacious Inquiry: TEFCA, Information Blocking, and More: 7 Important Policy Updates to Know for Healthcare IT in 2022

It has been an active year so far in the health IT policy world. Implementation of the 21st Century Cures Act has continued at a steady clip and many policy developments have helped advance efforts to address the COVID-19 pandemic. In addition, momentum...





If you have not received a welcome email from Cerkl, please <u>use this link</u> to subscribe!

## Council and Workgroup Updates

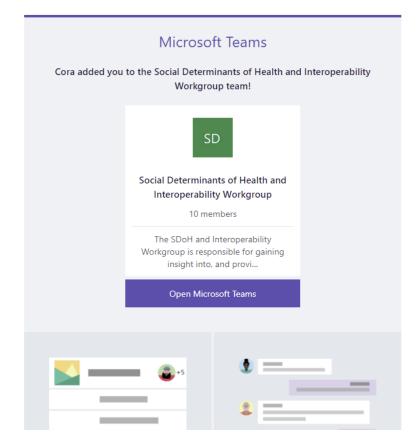
## **Annual Conference Planning Workgroup and Annual Conference Host Committee**

The Civitas Networks for Health Annual Conference is **Aug. 21-24** in San Antonio, Texas. Planning is underway!

- Host Committee We have seven members in TX
  - Coordinating local organizations in planning and preparing for next year's conference – supporting theme development, sponsorship, registration, communications and "boots-on-the-ground" support
- Annual Conference Planning Workgroup
  - Managing call for proposals, proposal review and selection



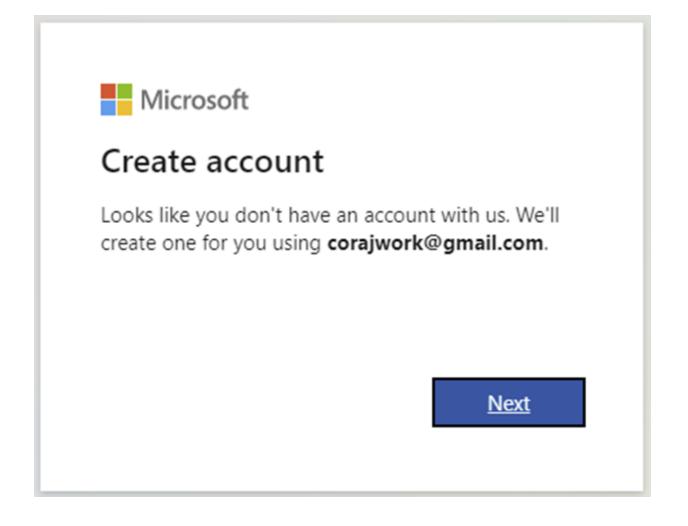
## Civitas Workgroups/Council Shared Spaces





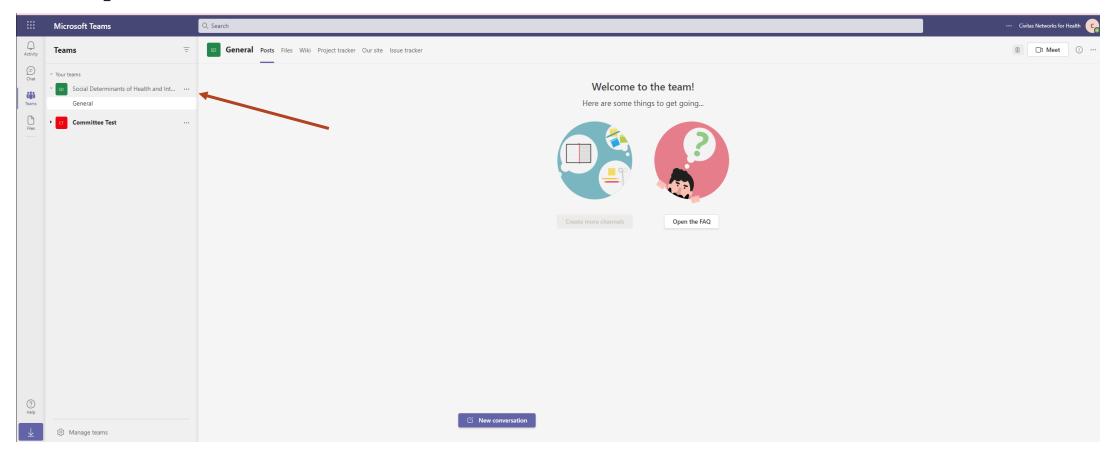
## Step 1: Setting up your account

Only applicable to those without a Microsoft office Account



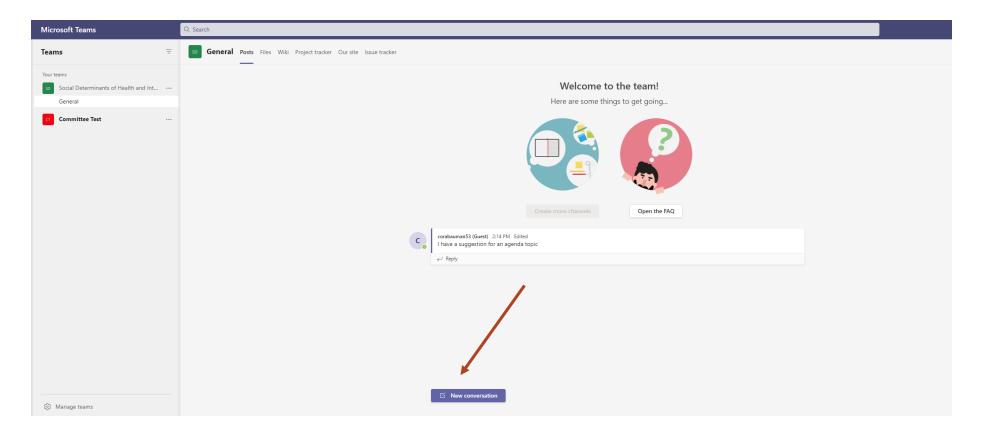


## Step 2: You're in the team!



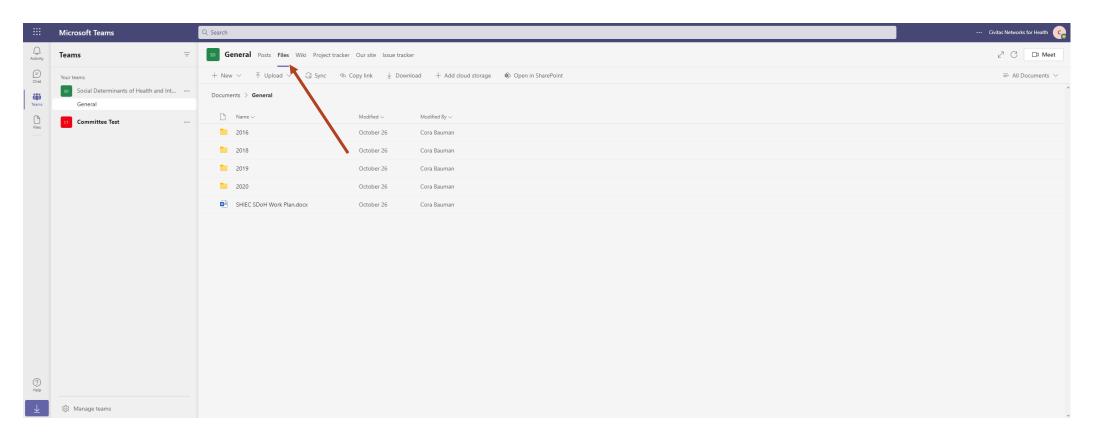


## Converse with the rest of the group





## **Check out meeting materials**





## **Spotlight Presentation**



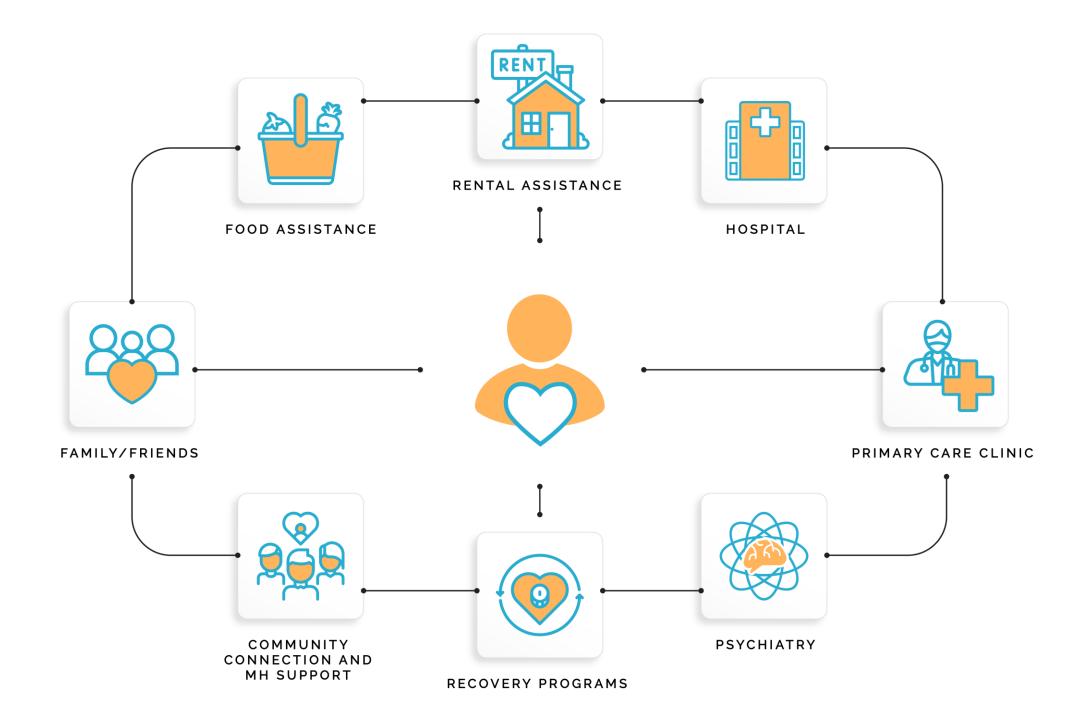


## Together We Care

Bill Beighe, SCHIO & Elisa Orona, HIP CIVITAS Network News 12/15/21

## Together We Care Vision Statement

We share a vision of sustaining and building upon existing standardized and secure exchange of health and social service information cross organizations to facilitate person-centered, comprehensive care.



## **Technology Ecosystem**



Active Resource Directory Network and Public Facing site (UW-211 and Unite Us)

Health Information Exchange (SCHIO)



Resource matching and Community Closed Loop Referrals (Unite Us)





Case Management (Activate Care)

## **Technology Ecosystem**



NETWORK PARTNERS



SHARED LANGUAGE



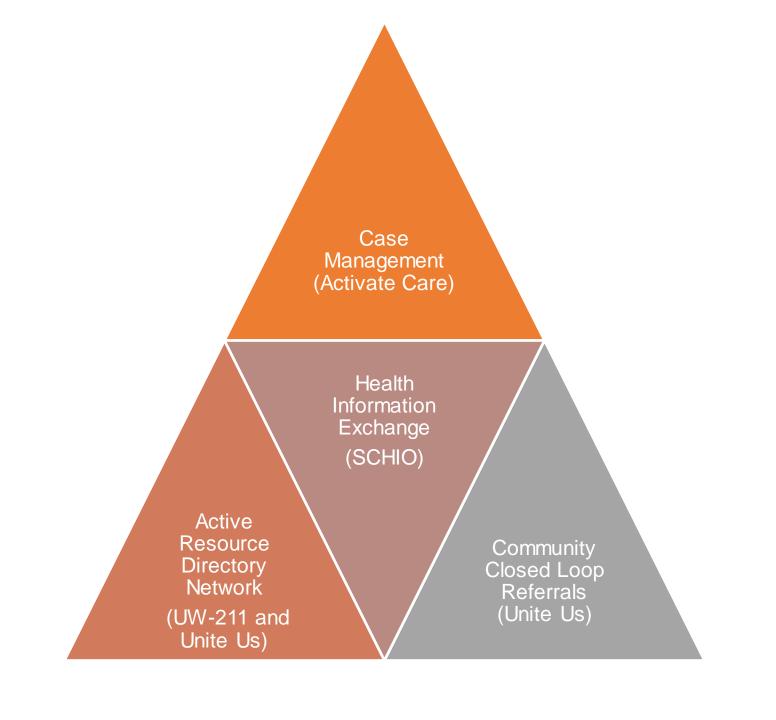
INTEGRATED TECHNOLOGY



RESOURCE DATABASE

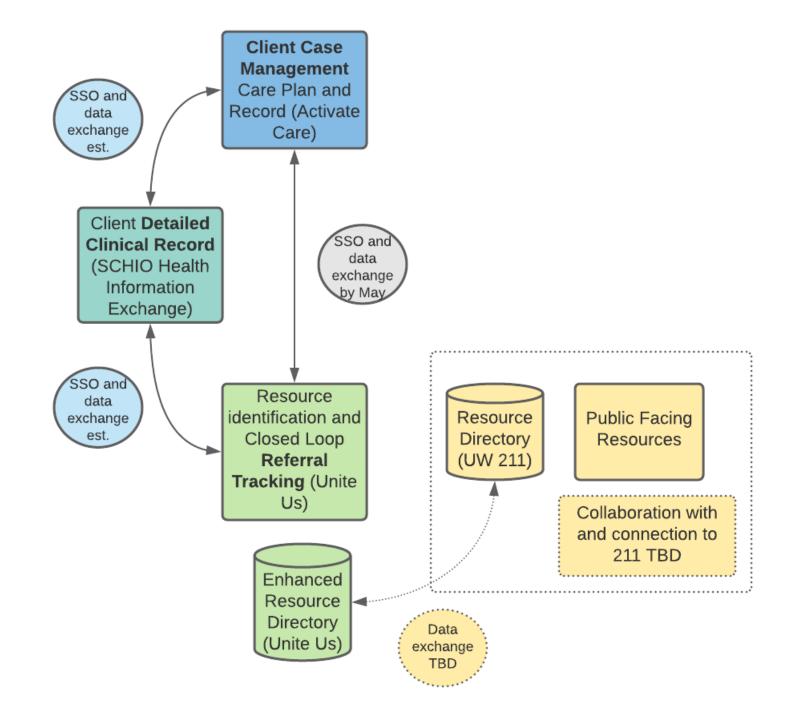


CARE PLANNING



SCHIO Resources

## Connections



## Health Information Exchange

Enhanced Resource Directory and Public Facing Information (UW-211 and Unite Us)

Cross-Organizational Case Management (Activate Care)

Service Identification and Closed Loop Referral Tracking (Unite Us)

## Using the HIE

Who: Clinician with a treating provider relationship looking for clinical information about a patient not in their organization's EHR

### **Examples:**

- County users can click into the HIE from Epic to see additional information about an Emergency Department visit at Dignity Hospital.
- Any HIE user can also log into the HIE directly to search for a patient and view the complete patient record from all sources that contribute to SCHIO.

- The HIE has Single Sign On links between many EHRs in the county.
- This allows users to directly connect to a patient record in the HIE from their patient record in the EHR.

## **Using Activate Care**

Who: Care Team members providing ongoing case management to complex clients either within an organization that doesn't have internal modules for care plans, or across organizations that don't share electronic systems.

### **Examples:**

- Cruz to Health has developed care plans for clients enrolled in Case Management. For some of these clients, Housing Navigators are invited to the care team to collaborate on housing placement and ongoing success.
- Marin County has used their WPC ROI to allow case managers to build care teams from diverse organizations such as housing teams, the jail social worker, social service staff for benefits navigation, primary care providers and others.

- Clinical Activate Care users can directly link to a longitudinal record in the HIE to access additional clinical information if needed.
- The HIE sends hospital alerts into clients' Activate Care record, notifying their care team of recent ED or inpatient stays.
- SCHIO and vendors are working on connecting Activate Care and Unite Us so that Care Team members can track specific referrals from the client's Care Plan.

## Using Unite Us

Who: Staff at any organization in the county that receives referrals from or provides referrals to any other organization. Any referral process that could be made more efficient through electronic transmission, communication, and tracking.

### **Examples:**

- First Five of Santa Cruz County: Families who apply to CalWORKS are referred to Encompass Families Together if they have children 0-3 years old. Families Together then determines the best fit based on location and need (Early Head Start, Families Together, Nurse Family Partnership, Nurse Visiting Program)
- County office of education: staff at school sites helping to link families to food resources or other needs and being able to track whether the family was able to access and receive services.

- Clinical Unite Us users can directly link to a longitudinal record in the HIE to access additional clinical information if needed.
- SCHIO and vendors are working on connecting Activate Care and Unite Us so that users who do both long-term care planning and regular referrals experience more seamless transition between the tools.

## **Both Activate Care and Unite Us?**

Who: Organizations or programs that provide different levels of care to clients who meet certain criteria.

### **Examples:**

- Healthy Steps Tiers of service:
- **Tier 1** = Universal Services: some of these families might need occasional referrals to specific services.
- Tier 2 Short Term Supports: Could use Activate
   Care to develop a short-term plan, track identified
   issues and even involve patient/family in their care
   plan. Could use Unite Us for connecting to additional
   external services if needed.
- Tier 3 Comprehensive Services: Could use Activate Care for long-term care planning and could invite select community care team members to the Care Plan, such as behavioral health providers or housing navigators. Could use Unite Us for simpler referrals or service navigation such as food resources or transportation. These providers would not necessarily have access to the full care plan in Activate Care.

- SCHIO and vendors are working on connecting Activate Care and Unite Us so that users who do both long-term care planning and regular referrals experience more seamless transition between the tools.
- Will need careful programmatic design to minimize duplication between EHR, Activate Care and Unite Us and enable both internal and external reporting requirements

## Next steps: CalAIM



Identify and manage member risk and need through whole person care approaches and addressing Social Determinants of Health:



Move Medi-Cal to a more consistent and seamless system by reducing complexity and increasing flexibility; and



Improve quality outcomes, reduce health disparities, and drive system transformation and innovation through value-based initiatives, modernization of systems, and payment reform.



Questions?

## The Rockefeller Foundation Learning Network

Over the past seven weeks The Rockefeller Foundation, with partners from the U.S. Department of Education (ED), and the Centers for Disease Control and Prevention (CDC), has hosted conversations with school and district leaders across the United States to help them start or strengthen Covid-19 screening testing programs.

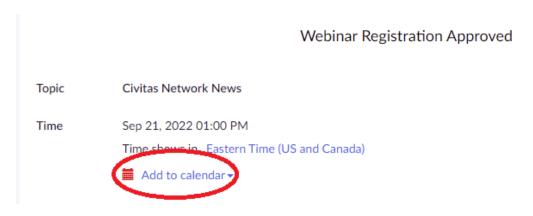
Join us on Tuesday, Dec. 21 for a summary of lessons learned and best practices shared during the series. These lessons are important for policy makers, school leaders and leaders across sectors to understand in order to best support schools to remain open as the pandemic evolves.





## Civitas Network News events for 2022

- We will be setting up a recurring webinar invitation for the 2022 Civitas Network News meeting. You will register once for the entire monthly series.
- We will not be sending out a calendar invitation for these series, but you will have the option to add an invite to your calendar after you register through Zoom.









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