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Networks for Health

Help Emergency Departments (EDs) Across Your Network to Quickly Triage and Treat SNF Transfers Presented by PointClickCare

December 4, 2024

Housekeeping Items

- This is a Zoom webinar.

- All webinar participants are automatically muted, and your video is not displayed.

- If you would like to ask a question, please use the Q&A function on the taskbar.

- Use the chat feature to introduce yourself (name, org, location), share resources, etc.

- For questions following the webinar, reach out to contact@civitasforhealth.org.

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Agenda

- **Civitas Welcome and Updates**
  - **Madelynn Valu,** *Program Director, Civitas Networks for Health*
- **Civitas Member-Led Presentation: Help Emergency Departments (EDs) Across Your Network to Quickly Triage and Treat SNF Transfers Presented by PointClickCare**
  - **Dr. Hamad Husainy***, Chief Medical Officer, PointClickCare*
  - ***Dr. Patrick McGill,*** *EVP & Chief Transformation Officer, Community Health Network*
  - **Q&A**

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CIVITAS UPDATES

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Civitas Member Renewals – What to Expect and Timeline

Member Information Update:

- In early October, Kate Kroell sent individual emails to all designated points of contact.
- Your organization has been asked to review and update member information, as well as agree to the <u>terms and code of conduct</u>.

2025 Membership Dues Invoices:

- This November, invoices for 2025 member dues were sent to your designated points of contact (underway).

Invoice Due Date:

- Please note that all invoices are due by January 31st.

Dues Unchanged:

- There are no changes to dues for the 2025 membership year.

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Upcoming Events

- FHIR Deep Dive Webinar Series | HL7 and FHIR Accelerators Overview, December 11 1 p.m. - 2p.m. ET

- Civitas Public Policy Briefing – December 18, 1-2 p.m. ET Register now!

- Collaboratives in Action: Localized Approaches to National Interoperability: How Public Health Agencies are Leveraging HIEs for Data Modernization, December 19, 2-3 pm ET Register Now!

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CIVITAS MEMBER-LED PRESENTATION

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Help Emergency Departments Across Your Network to Quickly Triage and Treat SNF Transfers

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PointClickCare®

Introducing Our Speakers
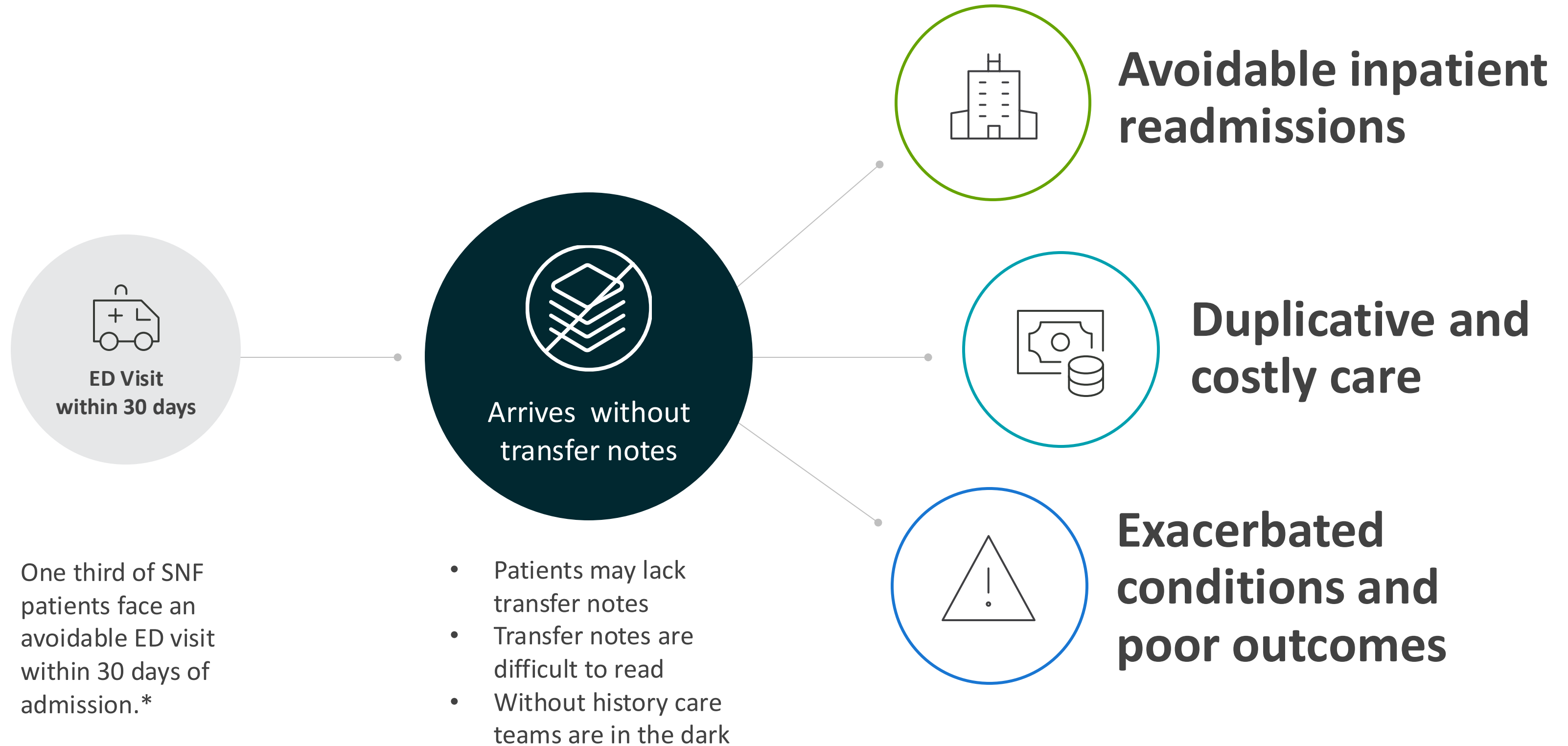

Hamad Husainy

Chief Medical Officer

PointClickCare

Patrick McGill, MD MBA FAAFP

Executive Vice President and Chief Transformation Officer

Community Health Network

PointClickCare Evolution

Founded in 1995   **Acquired in 2020**   **Acquired in 2022**

Community Health Network

- Providing care beyond hospital walls since 1956
- Headquartered in Indianapolis
- Partnering with PointClickCare and other senior care experts to reduce SNF readmissions
  - Nurses Improving Care for Healthsystem Elders
  - Geriatric Evaluation and Management Team
  - Healthy Aging Transition Services

Identified As High-Risk Due to Recent Hospital Stay and SNF Transfer

- 88-year-old man
- Heart failure with a history of falls
- Recent discharge to a SNF for additional treatment and therapy
- Complications developed at the SNF leading to a transfer to the ED
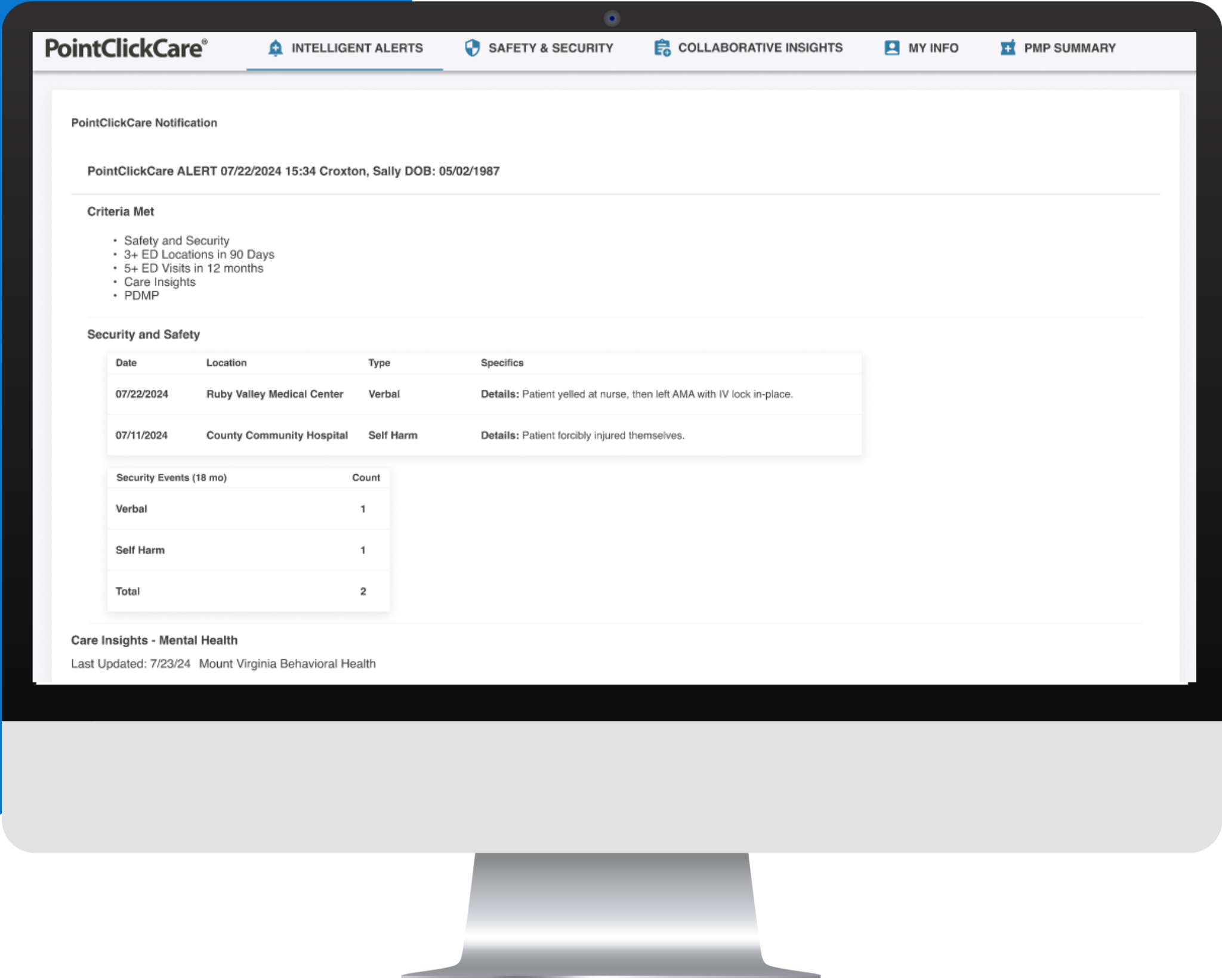
Ramesh

PointClickCare® | 15

ED Optimization

Optimize ED throughput and improve outcomes for high-risk, vulnerable patients with real-time clinical insights at the point of care.

PointClickCare®   INTELLIGENT ALERTS   SAFETY & SECURITY   COLLABORATIVE INSIGHTS   MY INFO   PMP SUMMARY

PointClickCare Notification

PointClickCare ALERT 07/22/2024 15:34 Croxton, Sally DOB: 05/02/1987

Criteria Met

- Safety and Security
- 3+ ED Locations in 90 Days
- 5+ ED Visits in 12 months
- Care Insights
- PDMP

Security and Safety

Date	Location	Type	Specifics
07/22/2024	Ruby Valley Medical Center	Verbal	**Details:** Patient yelled at nurse, then left AMA with IV lock in-place.
07/11/2024	County Community Hospital	Self Harm	**Details:** Patient forcibly injured themselves.

Security Events (18 mo)	Count
Verbal	1
Self Harm	1
Total	2

Care Insights - Mental Health

Last Updated: 7/23/24 Mount Virginia Behavioral Health

Improve ED Point-of-Care Decisions

Enable faster, more informed collaborative care with real-time information integrated into your workflow.

Enhance Care Delivery for High-Priority Populations

Provide patient-centered, quality care for high-risk, complex and vulnerable patients driving utilization or requiring other care coordination.
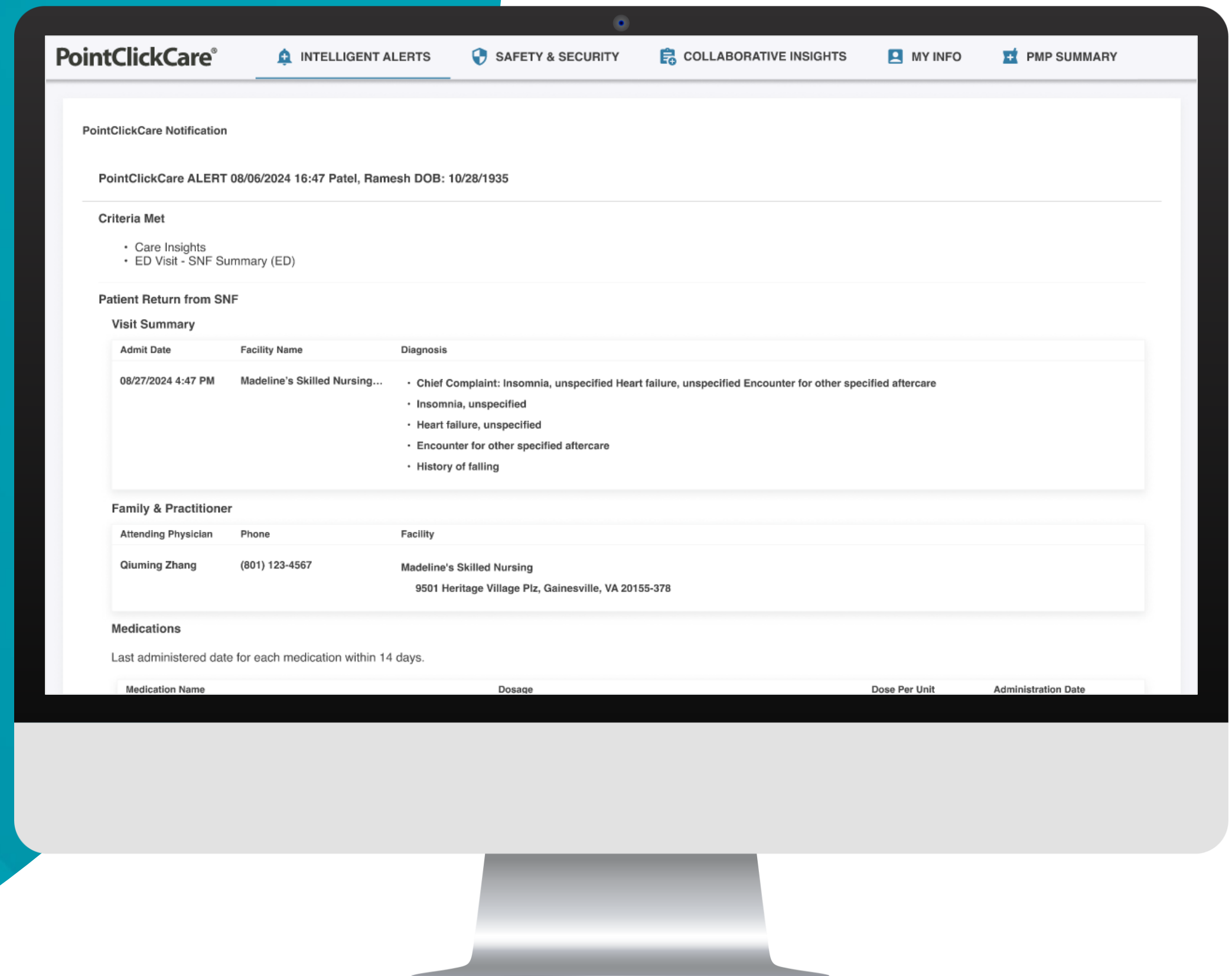
Improve ED Efficiency, Throughput, and Outcomes

Real-time notifications and actionable clinical insights help improve responsiveness and patient outcomes.
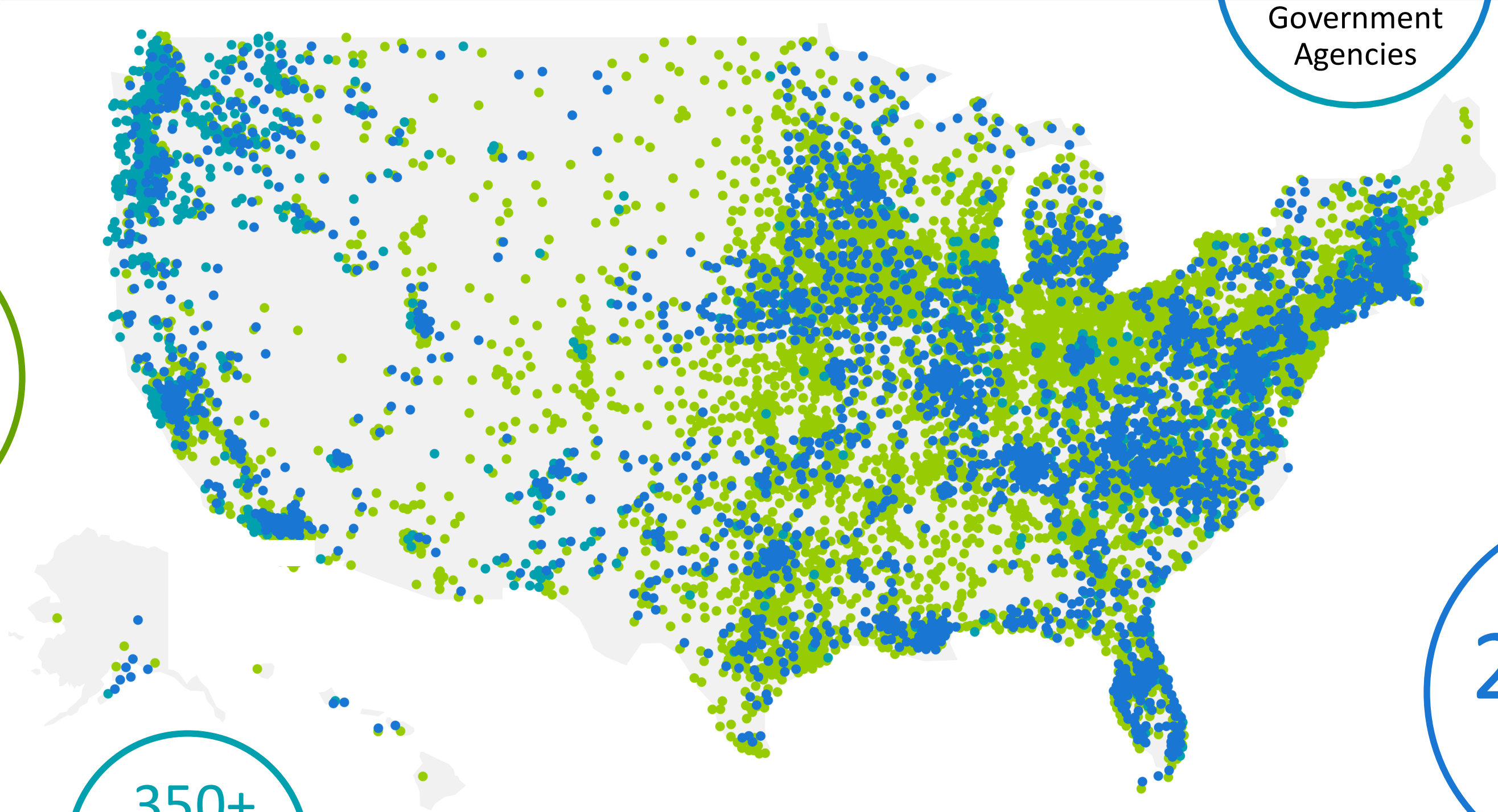
3,600+ Ambulatory

27,000+ Long-Term and Post-Acute Care Providers

350+ Risk-Bearing Provider Organizations

75+ State and Government Agencies

Every Major U.S. Health Plan

2,800+ Hospitals

LTPAC Providers   Additional Providers   Hospitals

Q&A

Thank You!

All things Civitas can be found on the website! And if not, reach out contact@civitasforhealth.org

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