

Civitas Network News

August 2025





Housekeeping Reminders

- This is a Zoom webinar.
- All webinar participants are automatically muted, and your video is not displayed.
- Please refrain from using any AI notes. AI notetakers will be removed from the meeting.
- Use the chat feature to introduce yourself (name, org, location), share resources, etc.
- If you would like to ask a question, please use the Q&A function on the taskbar.
- This webinar is being recorded, and the recording will be shared after today's event.
- For questions following the webinar, reach out to contact@civitasforhealth.org.

Agenda

- **Welcome and Updates**
 - *Jolie Ritzo, Interim CEO, Civitas*
- **Civitas News, Programs, & Conference Updates**
 - *Jolie Ritzo*
 - *Jessica Little, VP, Programs and Operations, Civitas*
 - *Lizette Rivera-Arnold, Associate Director of Member Operations and Programs, Civitas*
- **InterSystems: A Special Presentation from This Year's Conference Platinum Sponsor**
 - *Greg James, Senior Advisor, Public Sector, InterSystems*
- **CQMC Summary Highlights**
 - *Sara Hallvik, VP of Data Solutions, Comagine Health*
- **White House Make Health Tech Great Again Event and CMS Interoperability Framework/Aligned Networks Launch Overview**
 - *Jolie Ritzo*

Upcoming Workgroup Meetings

Register for all Council and Workgroup meetings [here](#)

- **August 22, 12-1 p.m. ET** - Equity and Quality Workgroup meeting
- **No meeting in September** - Marketing and Communications Workgroup meeting
- **No meetings in August and September** - Public Health Workgroup meeting
- **In-person, Anaheim, CA** - SDOH Workgroup meeting
- **In-person, Anaheim, CA** - Standards and Technology Workgroup

Want to sign up for a workgroup? Fill out the [interest form](#)

Upcoming Events

- **August 20, 3-4 p.m. ET** – [CQC Webinar: Impactful Interventions to Advance Health Equity](#)
- **August 28** – [Alaska Health Information Exchange Summit](#)
- **September 4-5** – [AcademyHealth 2025 Health Datapalooza](#)
- **September 9** – [Healthix’s “Building Healthier Communities – Action. Access. Impact.” Conference](#)
- **September 15-16** – [7th Social Determinants of Health & Health Equity Summit](#)
- **September 17, 4-5pm ET** – [CQC Webinar: Behavioral Health Integration – Children and Youth Collaborative Learning Exchange – Successful Practices & Solutions](#)
- **September 24, 12:30-1:30 p.m. ET** – [PBGH Webinar | Are We There Yet? Making Transparency Work for Purchasers and Patients](#)
- **September 28-30** – [Civitas 2025 Annual Conference](#) (!!!)
 - *Please note there will be no September Network News due to the conference*

Want to see more upcoming events? Click [here](#)

Civitas Member News

- [DASH \(Previous Civitas Members\) Launched New Program to Strengthen Rural Health Data Ecosystems](#)
- [Laura Young of Converge Health, Published an Article on How HIEs are Bridging the Critical Gap Between Data and Action](#)
- [AHIMA Published an Issue Brief Summarizing Findings from the Global Virtual Policy Summit in November 2024](#)
- [Findhelp Published a Strategic Guide to the Rural Health Transformation Fund](#)
- [SYNCRONYS Successfully Completed its SOC 2® Type 2 Security Audit, Reaffirming Commitment to Data Security and Privacy](#)
- [Seven Civitas Members Were Recognized as Early Adopters of the CMS Interoperability Framework](#)
- [Healthy Alliance Launched a Screening Tool for Medicaid Members to Link People to Necessary Support](#)
- [Cotiviti Published a New eBook to Help with Misused Dental Codes](#)
- [Global Alliant Inc. Was Featured on the Inc. 5000 Honor Roll List for the Fifth Year in a Row](#)
- [DirectTrust Hosted a Successful Conference – Check Out the Recap](#)
- [The Health Collaborative’s President and CEO, Deirdre \(Murphy\) Beluan, Was Accepted Into the Cincinnati Regional Chamber’s Newest Class of Leadership Cincinnati](#)
- [CareQuest Institute for Oral Health Published a Fact Sheet on the Need for Medicaid Adult Dental Coverage Across All States](#)

Civitas Program Updates

- **Implementation of Gravity Project Standards Across New York State with NYeC and Gravity**
 - New York and Gravity Project Roundtable Webinar Series recording links
 - June 26 NYHER Social Care Coding Guide recording
 - July 9 Lessons Learned and Insights from the NYeC FHIR IG recording
- **Enhancing Demographic Data Standards with AHIP and HL7**
 - Currently in Phase 3: Beginning stages of going through the HL7 standardization process
 - Sponsoring HL7 workgroup is secured – Cross-Groups Projects Workgroup

2025 Civitas Member Satisfaction Survey

We want your feedback! Help us improve your membership experience and shape Civitas' programming for the rest of 2025. It will take just 5-7 minutes to complete, and multiple responses are welcome across your team, so all experiences and perspectives are considered.

Incentives for Participation: Respondents who share their contact info will be entered to win (one prize per organization):

- 1 Free Registration to the 2026 Civitas Annual Conference (valued at over \$1000)
- Two \$100 Amazon Gift Cards

Deadline: October 3, 2025

Please take the survey here:

<https://civitas.tfaforms.net/f/2025Membership>

Questions? Email contact@civitasforhealth.org for support.

Thank You to Our Members Who Have Already Completed the Survey!





Civitas Networks for Health® Ethical AI Use Policy

Overview

Civitas Networks for Health is committed to the responsible, transparent, and ethical use of artificial intelligence (AI) in all aspects of our work. As AI technologies continue to evolve, we recognize the importance of establishing clear principles that guide our adoption, governance, and application of AI..

Guiding Principles

- **Do No Harm** – AI must be used in ways that prioritize the well-being of individuals and communities, ensuring that technology does not perpetuate harm, bias, or discrimination.
- **Equity & Inclusion** – AI should advance health equity and not exacerbate existing disparities in health care access and outcomes.
- **Transparency & Accountability** – AI use must be transparent and explainable, to our members, partners, and the communities we serve.
- **Privacy & Security** – We prioritize the protection of sensitive data, ensuring compliance with all regulatory requirements, and upholding the highest security standards.
- **Human Oversight & Governance** – AI should be used as a tool to support human decision-making, not as a substitute for critical human expertise and interpretation. .

Scope of AI Use at Civitas

Civitas may use AI in various capacities, including but not limited to:

- **Data Analysis & Research** – AI tools may assist in analyzing health data trends, interoperability initiatives, and public health strategies. Please note that we will not use AI for proprietary information or information that includes sensitive/patient data.
- **Operational Efficiency** – AI-powered automation may support, but not replace, administrative processes such as summarizing reports, drafting communications, or optimizing workflows.
- **Content & Communications** – AI tools may be used as an assistive resource for content creation, always subject to human review, editing, and updating, and final approval.

New Ethical AI Use Policy

Civitas has developed and shared a new Ethical AI Use Policy to help guide our work and to support our members in navigating this rapidly evolving space responsibly. This policy outlines how we approach AI in a way that aligns with our mission, protects privacy, and upholds trust.

We'll be operating based on this policy moving forward, and we encourage all members to review it and consider how it may inform their own practices.

[Read the policy here](#) or access it via the [Member Area](#) under the FAQ section

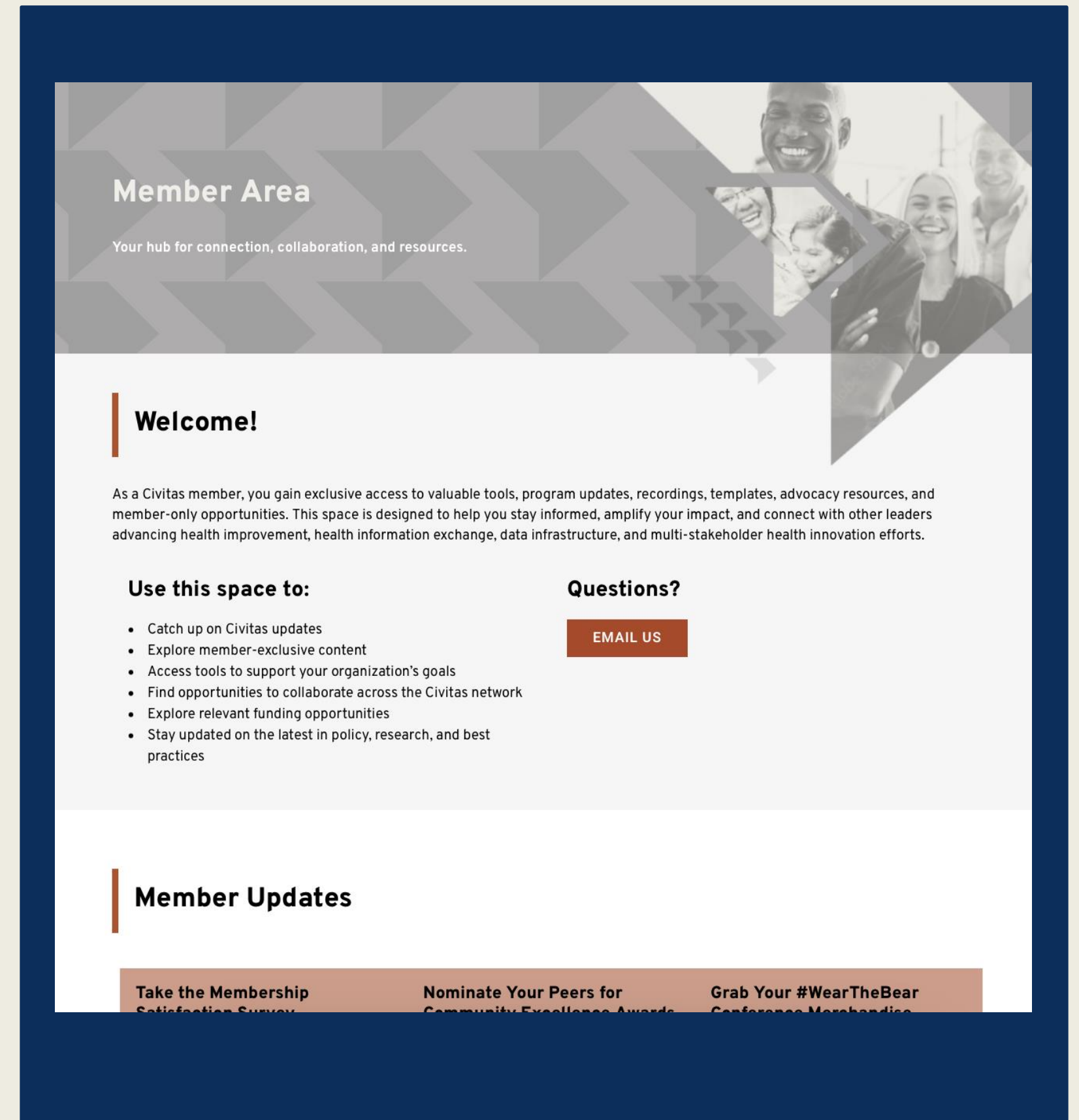
Enhancements to the Civitas Member Area

Following the March 2025 Focus Group with 20+ Civitas members, we've incorporated key updates to make the [Member Area](#) more useful, connected, and action-oriented:

- **Funding Opportunities** – New section featuring curated grants and funding opportunities
- **Public Webinars** – Access to upcoming and past webinars
- **Civitas Contact List** – Clear guide on who to contact for what
- **Member Updates & News Banner** – Stay informed on timely announcements
- **FAQs** – Answers to the questions we hear most often from members
- **Advocacy Section** – Direct link to our Advocacy page
- **Case Study Library** – See what's working for other members. (Want to be featured? Email contact@civitasforhealth.org)

Coming Soon!:

- Workgroup Calendar – Launching post-conference
- Ongoing Functionality Improvements





CIVITAS 2025 ANNUAL CONFERENCE
BRIDGING DATA AND DOING

Civitas 2025 Annual Conference

Don't miss this year's [Civitas Networks for Health Annual Conference](#), taking place in Anaheim, California, September 28-30, 2025. We expect 700+ attendees this year and are excited to see Civitas members from around the country.

Please remember to:

- [Register Today](#)
- [Book Your Hotel Using Our Discounted Room Block](#)
- [Purchase Your Wear The Bear Merch](#)
- [Nominate Civitas Member Organizations for the Community Excellence Awards](#)

Questions? Email contact@civitasforhealth.org.

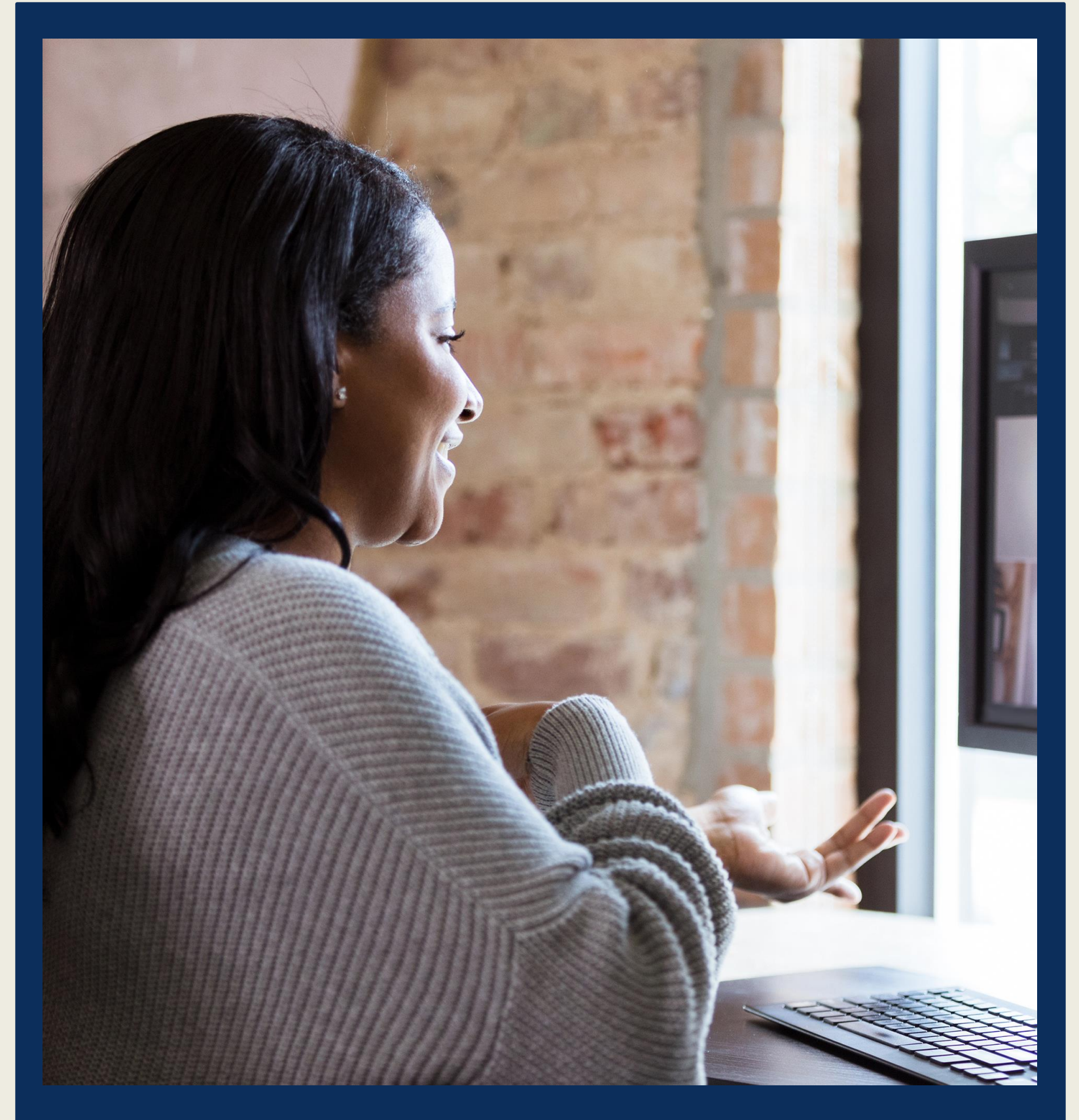


Civitas 2025 Virtual Preconference Sessions

Mark your calendars for the 2025 Virtual Preconference Sessions:

- [Strengthening Ties Between Health Information Exchange and Health Research | August 27, 3-4:30 p.m. ET](#)
- [Foundations of a Community Information Exchange: Building Community-Driven Systems for Person-Centered Care | September 3, 3-4:30 p.m. ET](#)
- [Futureproofing and Adapting to Ensure Privacy and Security Remain Intact | September 16, 3-4:30 p.m. ET](#)

Thank You to our Preconference Session Sponsor!



Thank You to Our Conference Upgrade Sponsors



...And Thank You to Our Silver Sponsors!






A Presentation by InterSystems

Greg James, Senior Advisor - Public Sector Health & Human Services, InterSystems

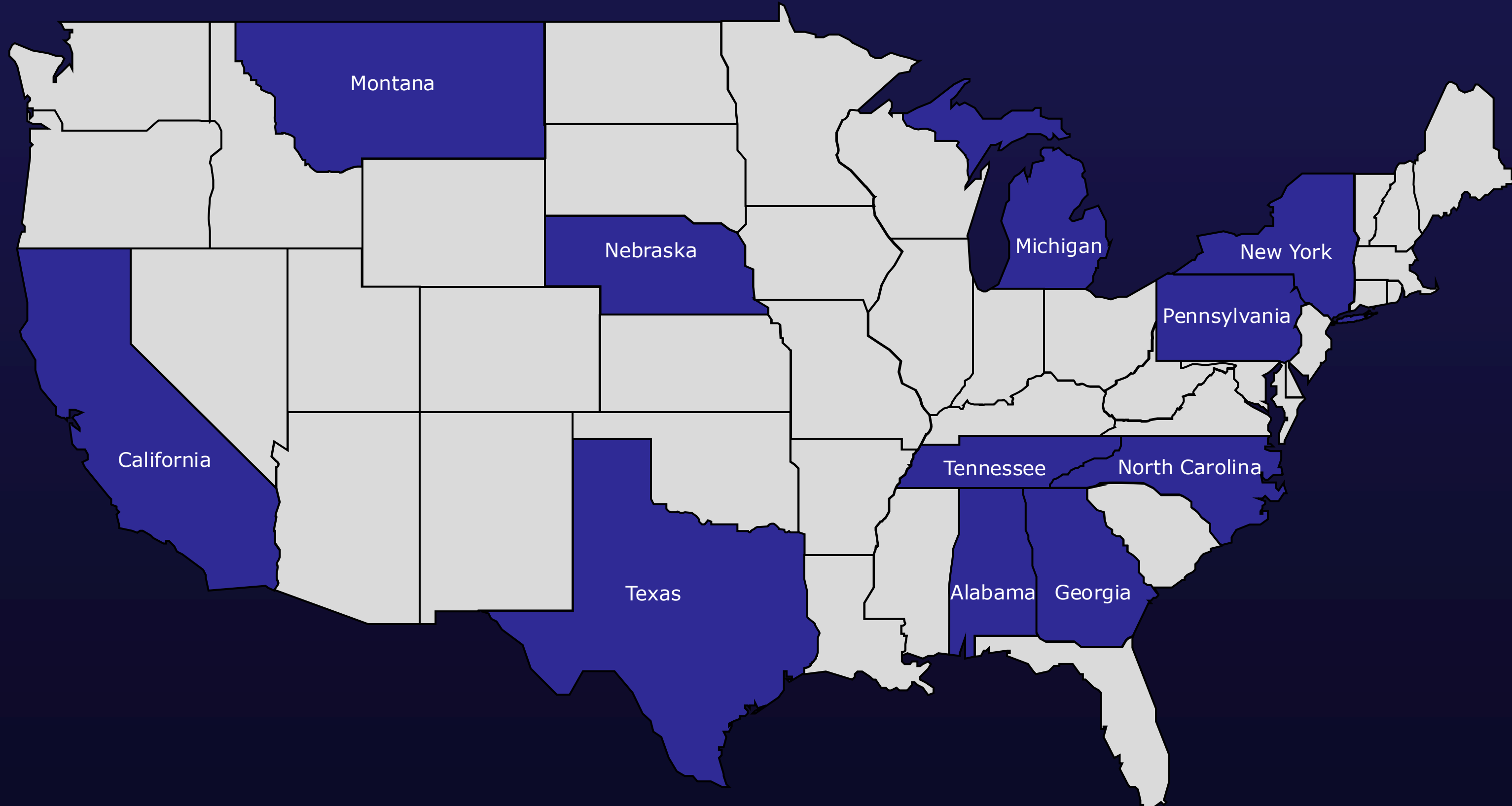


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**Civitas
2025 Annual
Conference**

Consent Management Workshop

Sunday, September 28
1:00 – 2:30 pm



THANK YOU

Core Quality Measures Collaborative (CQMC): Summary of Full Collaborative meeting 7/21/2025

Sara Hallvik, MPH, Comagine Health

Updates and Next Steps

- Accountable Care Organization / Patient Centered Medical Home / Primary Care Workgroup (ACO/PCMH/PC Workgroup) voted to recommend removal of 4 measures and maintenance of 3 measures in the core measure set.
- Next, all CQMC voting members must vote on the Workgroup's recommendations. Voting members received voting links in late July.
- As a non-voting member, there is no action item for the Civitas Networks for Health or its member organizations at this time.

Measures recommended for removal from the core set

Measure	Voting Totals	Rationale / Comments
CBE #3541 Annual Monitoring for Persons on Long Term Opioid Therapy (AMO)	Remove: 14 Do not remove: 4 Abstain: 2	Proposed by a workgroup member for removal. The member cited issues with the level of analysis and accountable entity, and that the measure does not align with the CMS Universal Foundation. The member noted a related measure in the Universal Foundation
CBE #1885 Depression Response at Twelve Months-Progress Towards Remission	Remove: 13 Do not remove: 7 Abstain: 0	Proposed by a workgroup member for removal. The member noted that there may be other clinical diagnoses contributing to a high PHQ-9 score even though a patient may be in remission from depression, and the measure does not align with the depression measure currently in the CMS Universal Foundation. Endorsement was removed and the measure was retired in 2022.
CBE #2152 Preventive Care and Screening: Unhealthy Alcohol Use: Screening and Brief Counseling	Remove: 13 Do not remove: 6 Abstain: 1	Proposed by a workgroup member for removal. The member cited documentation and reporting challenges that are resource intensive and create administrative burden. The measure does not align with the CMS Universal Foundation, and the member referred to a related measure in the Universal Foundation.
Non—Recommended Cervical Cancer Screening in Adolescent Females (NCS)	Remove: 14 Do not remove: 4 Abstain: 2	Proposed by a workgroup member for removal. The member noted that NCQA retired the measure in 2025 and the Healthcare Effectiveness Data and Information Set (HEDIS) performance data indicated very little room for improvement.

ACO/PCMH/PC Workgroup voted to retain 3 measures from the core set

Measure	Voting Totals	Rationale / Comments
CBE #33568 Person-Centered Primary Care Measure Patient Reported Outcome Performance Measure (PCPCM PRO-PM)	Remove: 6 Do not remove: 13 Abstain: 1	Proposed by a workgroup member for removal. The member cited concerns around the face validity of the instrument, the feasibility, and implementation burden for general internal medicine practices. They also noted concern that the measure could lead to improvements in care but lack evidence to indicate improvement.
CBE #0034 Colorectal Cancer Screening (COL)	Remove: 7 Do not remove: 9 Abstain: 4	Proposed by a workgroup member for removal. The member noted that the measure does not align with the American College of Physicians (ACP) guidance on screening age nor screening method.
CBE #0052 Use of Imaging Studies for Low Back Pain*	Remove: 9 Do not remove: 7 Abstain: 4	Proposed by a workgroup member for removal. The member cited it does not align with the CMS Universal Foundation, no longer has endorsement, and should only be used at the health plan level. They also noted that there are other, newer measures that can assess overuse, utilization, and value-based care.

* Retained because removal requires >60% votes, excluding abstentions. 9/16 (56%) voted to remove and 7/16 (44%) voted to retain. Because neither category received at least 60%, no change was triggered, meaning the measure was retained in the core set.

CMS Interoperability Framework and Make Health Tech Great Again Launch Event Overview

Supporting CMS' Vision for Interoperability

This is a pivotal moment

- Data silos and fragmented systems, provider tech burnout and patient distrust are pervasive. CMS has called for serious action backed up by stakeholder commitments.
- Civitas stands ready to support CMS in this bold vision.

It's complex work, but achievable!

- Civitas' foundation is built on our extensive networks that are vital components of the national health infrastructure. Including:
 - Health Information Exchanges (HIEs) and Health Data Utilities (HDUs)
 - Community Information Exchanges (CIEs)
 - All Payer Claims Databases (APCDs)
 - Quality Improvement Organizations (QIOs)
 - Approved Qualified Health Improvement Networks (QHINs)
 - Tech vendors
 - Affiliate members – such as DirectTrust, HIMSS, NCQA and many others –

CMS Make Health Tech Great Again Launch Event

A couple of weeks ago CMS held its ***Make Health Tech Great Again*** launch event for early adopters.

“This is a movement, not a mandate. It is a call to action, not a regulation. Let’s show what’s possible when we work together – and finally bring health care into the modern era.”

-CMS Health Technology Ecosystem website

Great Work Civitas Members!

Civitas commends our members who were invited to participate in the day's events and are recognized as early adopters of the CMS Interoperability Framework.

[CRISP](#) | [CyncHealth](#) | [eHealth Exchange](#) | [KONZA Health](#) | [MedAllies](#) | [MyHealth Access](#)
[Network](#) | [Zus Health](#)

The full list of early adopters by pledge categories can be viewed on the CMS website, [Health Tech Ecosystem page](#).

A big thank you to Civitas Board Members representing Civitas and being a voice for the broader HIE network across the country during the event:

- **Jaime Bland, CEO of CyncHealth**
- **David Kendrick, CEO of MyHealth Access**
- **Craig Behm, President and CEO of CRISP**

Keep in Touch with the Civitas Networks for Health Team

Scan me!

